

Aussie Guard[™] Warranty Requirements

- 1. Installer: AVM products must be installed by an AVM trained Approved Applicator
- 2. Project waterproofing details must be installed in accordance with AVM's standard published and project-specific waterproofing details. All details must be approved by the designer.
- 3. Pre-Installation Conference: A pre-installation conference shall be held before the commencement of field operations to establish procedures to maintain optimum working conditions and to coordinate this work with related and adjacent work. Agenda for the meeting shall include a review of special details and flashing.

Required Attendees: Waterproofing Manufacturer, Approved Applicator, Owners Representative, Architect, General Contractor, Concrete Contractor, Waterproofing Consultant, Electrical, Plumbing Contractors and all other relevant trades.

- 4. Inspection: Project must be inspected by an AVM approved 3rd Party Independent Inspection firm. Field reports should be completed and sent to all parties within 24 hours of the inspection. Inspection Requirements will be reviewed during pre-installation conference.
- 5. Leak Detection: Either 48-hour flood testing or electronic leak detection are required. Additional requirements may be needed for electronic leak detection depending on the application and substrate.
- 6. Warranty Issuance:
 - Issued upon substantial completion of the waterproofing system as defined in the technical documentation.
 - All open Action Items must be addressed and verified by the independent Inspection Firm before project completion.
 - Independent Inspection Firm must be paid in full.

Date:	
Project Name:	
City / State:	
Product(s):	
Product Sq Ft (each product):	
Warranty Duration:	





Product Application/Job Conditions:

Construction Type:	Application:	
New	Plaza Deck	
Rehab	Planter Box	
	Balcony	
	Other:	
Substrate:	Overburden:	
Concrete* (Structural)	Pavers and Pedestals	
Plywood	Vegetation	
Metal Deck w/Cement Board	Concrete	
Other:	Other:	
*No lightweight insulating concrete		
Sloped decks? Y or N		

• Drains? Y or N





Project Manual and Project Detail Review:

Substrate Requirements:

- Preparations
 - Clean, dry
 - Light broom finish
 - Primed per AVM guidelines
- Concrete cure time (if applicable)
- Weather limitations

Product Details:

- Penetrations
 - Drains
 - Pipes Sleeved pipe must have Mechanical Seal and fully grouted
 - Mechanical / HVAC
 - Grounding Cable no braided or twisted cables allowed (Cad Welding accepted)
- Transition Details
- Flashing / Termination Details

NOTES:

Expansion Joints:

- Control Joint / Moving Joint?
- What joint system are we tying into?

Temporary Terminations

Overburden placement

Damage repair requirements





Independent Inspection Requirements

Post-applied penetrations (where and how many?)

- Independent Inspection Firm cannot be contracted by AVM Approved Applicator.
- Inspection firm must be given at least 24 hours upfront notice for required services
- Review entire substrate prior to product installation
- Inspection of the initial product installation is required
- All waterproofing products must be inspected and documented prior to covering
- Inspection Reports
 - Reports to be sent to AVM (<u>aussieguard@avmindustries.com</u>), GC, Applicator within 24 hours of inspection.
 - Field reports must include a site map highlighting the area(s) reviewed.
 - Photos are mandatory (general areas, penetrations, transitions and areas of concern)
- Open Action Items
 - Both the Approved Applicator and General Contractor must be notified of any open action items prior to leaving the jobsite.
 - All Open Action Items must be re-inspected and documented prior to covering

Leak Detection

- Flood Testing Results must be sent to AVM
- Electronic Leak Detection report must be sent to AVM





Notify AVM Field Services of water intrusion. This will initiate AVM Field Services to begin the Remediation Process which is outlined below:

Phase 1) Notification Response, Request for Information & Investigation

- AVM Field Services and Approved Applicator will acknowledge and confirm that a request has been made for AVM to investigate a water intrusion issue.
- At this time, AVM will request all pertinent information from all parties involved including but not limited to:
 - Warranty information, paperwork, copy of warranty issued if applicable
 - Inspection reports and photos
 - Applicator and General Contractor files and site notes and observations
- AVM personnel and/or Approved Applicator will make a site visit for visual inspection of conditions and to perform tests deemed necessary which may include:
 - Water sample testing
 - Concrete coring Written approval required from GC or Owner prior to scheduling
 - Water tracer testing
 - Thermal Imaging
 - EFVM (Plaza & Greenroof)
 - Investigative grouting

Phase 2) Summary of Findings & Execute Plan of Action

- AVM will issue a written statement of results from the investigation
 - This statement will include conclusions regarding the probable cause of the water intrusion issue.
- An estimated cost of remediation will be included in this report as appropriate
- A Plan of Action will be established at this time
 - This plan will include expected participation from parties concluded to be wholly or partly responsible for the issue as appropriate
 - The plan of action will include an estimated timeline for resolution
- All parties involved will be kept up to date on progression of plan of action
- Should unforeseen issues arise during this process work will halt and the process will return to phase 2.

Phase 3) Resolution and Closure

- AVM will provide a written summary of resolution
- AVM and all involved parties will visit the site to confirm and sign off on the written summary of resolution



Aussie Guard[™] Pre-Installation Conference Guide (Deck and Planter)

Attendance Check-In:

AVM Representative:					
NAME	COMPANY	SIGNATURE			
Approved Applicator (Certified):					
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NAME	COMPANY	SIGNATURE			
General Contractor:					
NAME	COMPANY	SIGNATURE			
Concrete Contractor:					
NAME	COMPANY	SIGNATURE			
Landscaper:					
NAME	COMPANY	SIGNATURE			
Plumbing Contractor:					
NAME	COMPANY	SIGNATURE			
Electrical Contractor:					
NAME	COMPANY	SIGNATURE			
Architect:					
	2010111				
NAME	COMPANY	SIGNATURE			
Waterproofing Consultant:					
NAME	COMPANY	SIGNATURE			
Owner's Representative:					
	COMPANY	SIGNATURE			
Approved Independent Inspector:					
NAME	COMPANY	SIGNATURE			

