



# Aussie Guard™ Quality Assurance Program Warranty Requirements (Below Grade)

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1. Aussie Guard™ product warranty eligibility  
(reference Product Manuals for product applications and installation instructions):

• Aussie Membrane 500 & 502	<b>up to 10 Years</b>
• Aussie Membrane 520	<b>up to 10 Years</b>
• Aussie Mate 580-AL	<b>up to 10 Years</b>
• Aussie Skin 550G/560G (Dual Membrane)	<b>up to 15 Years**</b>
• Aussie Skin 550G/560G Pre-applied system*	<b>up to 15 Years**</b>

\*Minimum 5K sq ft required for warranty.

\*\*May be eligible for 20 year NDL if used in conjunction with an approved AVM above grade system.

2. Installer: AVM products must be installed by an AVM trained Approved Applicator

3. Project waterproofing details must be installed in accordance with AVM's standard published and project-specific waterproofing details. All details must be approved by the designer.

4. Pre-Installation Conference: A pre-installation conference shall be held before the commencement of field operations to establish procedures to maintain optimum working conditions and to coordinate this work with related and adjacent work. Agenda for the meeting shall include a review of special details and flashing.

**Required Attendees: AVM Representative, Approved Applicator, Approved Independent Inspector, Owners Representative, Architect, General Contractor, Concrete Contractor, Waterproofing Consultant, Electrical, Plumbing, Carpentry, Rebar Contractors and all other relevant trades.**

5. Inspections: Project must be inspected by an AVM approved 3rd Party Independent Inspection firm. Field reports should be completed and sent to all parties within 24 hours of the inspection. Inspection Requirements will be reviewed during pre-installation conference.

6. Aussie Swell Red water stop to be utilized in all cold-pour joints, around penetrations and other applicable details.

7. Warranty and Issuance:

- Issued upon substantial completion of the waterproofing system as defined in the construction documents.
- All open Action Items must be addressed and verified by the independent Inspection Firm before project completion.
- Independent Inspection Firm must be paid in full.
- Important Warranty Requirement: For warranties to be valid, all warranty request forms must be submitted no later than 60 days from Substantial Completion or Certificate of Occupancy. Failure to submit the appropriate warranty request form in time will result in a standard five-year material warranty.
- For all Shotcrete Projects in the water table, AVM will require a warranty fee of \$1.00 per square foot on vertical shotcrete walls in the water table. No injections will take place until the warranty fee is paid by the owner, and payment must be submitted within 30 days of substantial completion. Failure to pay the warranty fee within 30 days of substantial completion will result in a standard five-year material warranty.

